

CLIENT SATISFACTION SURVEY

To Our Valued Clients

In accordance with our accreditation with the Samaritan Institute (and because it's the right thing to do), **we are conducting a periodic Client Satisfaction Survey** as part of our Quality Assurance program. The survey forms will be available in our offices at Brownsboro Rd and at St. Francis **from November 15th to December 15th**. There will be forms available in the waiting rooms of each office. Each therapist will also have the forms available. As well, should you choose to complete your survey at home and mail it back, just ask for a "SASE" and we will provide one to you. We ask that each client in current or recent therapy complete one survey at some point during the survey period. Please know that **all surveys are fully confidential** and that, while we make composite (and de-identified) data available to the Samaritan Institute and to Third Party Payers requesting such data, we do not make client-specific results known to any entity outside the clinical staff at the Kilgore Samaritan Counseling Center. If you have any questions, please do not hesitate to call me directly, at 502-897-5305, Ext 12. Thank you in advance for your valuable participation in our survey process.

Please take a survey and complete it. Then fold the completed survey in half and place in the envelope.

Sincerely,
Wayne J. Harper, EdD
Licensed Psychologist
Executive Director